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CLAIMS:

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What is claimed is:

1. A method of customizing an element management system, comprising:

generating a customized model representing a network element from a base model;

generating a data channel for the customized model; providing a protocol adapter for the customized

10 model; and

plugging the customized model into a software bus by way of the protocol adapter and the data channel.

- 2. The method of claim 1, wherein the base model is a generic representation of a type of network device, and wherein the customized model is a specific representation of a vendor specific instance of the network device.
- 3. The method of claim 1, wherein the base model is a model information base.
 - 4. The method of claim 1, wherein generating a data channel includes modifying a base data channel based on functionality of the customized model.

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5. The method of claim 1, wherein generating a customized model representing a network element from a base model includes compiling an information model into an XML/NMI instance file.

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- 6. The method of claim 5, wherein generating a data channel further includes incorporating the data channel into the XML/NMI instance file.
- 5 7. The method of claim 5, wherein providing a protocol adapter includes:

determining a protocol used by the network element; and

incorporating a protocol adapter that performs

conversion of messages from the protocol used by the

network element to a protocol used by an element

management system framework.

- 8. The method of claim 1, further comprising:

 defining a presentation screen; and

 linking the presentation screen with a network

 service, wherein the presentation screen is used to view
 information obtained from the network element.
- 9. The method of claim 1, wherein the base model and customized model make use of the Universal Modeling Language.
- 10. The method of claim 1, further comprising25 customizing business logic associated with the customized model.
 - 11. The method of claim 10, wherein customizing the business logic includes:

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defining the business logic in the Action Language; and

compiling the Action Language into executable code.

5 12. An apparatus for customizing an element management system, comprising:

means for generating a customized model representing
a network element from a base model;

means for generating a data channel for the customized model;

means for providing a protocol adapter for the customized model; and

means for plugging the customized model into a software bus by way of the protocol adapter and the data channel.

- 13. The apparatus of claim 12, wherein the base model is a generic representation of a type of network device, and wherein the customized model is a specific representation of a vendor specific instance of the network device.
- 14. The apparatus of claim 12, wherein the base model is a model information base.
- 15. The apparatus of claim 12, wherein the means for generating a data channel includes means for modifying a base data channel based on functionality of the customized model.

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- 16. The apparatus of claim 12, wherein the means for generating a customized model representing a network element from a base model includes means for compiling an information model into an XML/NMI instance file.
- 17. The apparatus of claim 16, wherein the means for generating a data channel further includes means for incorporating the data channel into the XML/NMI instance file.

18. The apparatus of claim 16, wherein the means for providing a protocol adapter includes:

means for determining a protocol used by the network element; and

- means for incorporating a protocol adapter that performs conversion of messages from the protocol used by the network element to a protocol used by an element management system framework.
- 19. The apparatus of claim 12, further comprising:

 means for defining a presentation screen; and

 means for linking the presentation screen with a

 network service, wherein the presentation screen is used
 to view information obtained from the network element.
 - 20. The apparatus of claim 12, wherein the base model and customized model make use of the Universal Modeling Language.

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- 21. The apparatus of claim 12, further comprising means for customizing business logic associated with the customized model.
- 5 22. The apparatus of claim 21, wherein the means for customizing the business logic includes:

means for defining the business logic in the Action Language; and

means for compiling the Action Language into executable code.

- 23. A computer program product in a computer readable medium for customizing an element management system, comprising:
- first instructions for generating a customized model representing a network element from a base model;

second instructions for generating a data channel for the customized model;

third instructions for providing a protocol adapter 20 for the customized model; and

fourth instructions for plugging the customized model into a software bus by way of the protocol adapter and the data channel.

25 24. The computer program product of claim 23, wherein the base model is a generic representation of a type of network device, and wherein the customized model is a specific representation of a vendor specific instance of the network device.

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- 25. The computer program product of claim 23, wherein the base model is a model information base.
- 26. The computer program product of claim 23, wherein the second instructions for generating a data channel include instructions for modifying a base data channel based on functionality of the customized model.
- 27. The computer program product of claim 23, wherein the first instructions for generating a customized model representing a network element from a base model include instructions for compiling an information model into an XML/NMI instance file.
- 15 28. The computer program product of claim 27, wherein the second instructions for generating a data channel further include instructions for incorporating the data channel into the XML/NMI instance file.
- 20 29. The computer program product of claim 27, wherein the third instructions for providing a protocol adapter includes:

instructions for determining a protocol used by the network element; and

instructions for incorporating a protocol adapter that performs conversion of messages from the protocol used by the network element to a protocol used by an element management system framework.

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30. The computer program product of claim 23, further comprising:

fifth instructions for defining a presentation screen; and

- sixth instructions for linking the presentation screen with a network service, wherein the presentation screen is used to view information obtained from the network element.
- 10 31. The computer program product of claim 23, wherein the base model and customized model make use of the Universal Modeling Language.
- 32. The computer program product of claim 23, further comprising fifth instructions for customizing business logic associated with the customized model.
 - 33. The computer program product of claim 32, wherein the fifth instructions for customizing the business logic includes:

instructions for defining the business logic in the Action Language; and

instructions for compiling the Action Language into executable code.

34. The method of claim 8, wherein defining a presentation screen includes:

generating a XML/UIL file defining the presentation screen; and

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rendering the presentation screen by processing the XML/UIL file.

35. The method of claim 34, wherein rendering the presentation screen by processing the XML/UIL file includes:

instantiating one or more Java beans based on instructions obtained from the XML/UIL file.

- 10 36. The method of claim 35, wherein the one or more Java beans include application program logic for capturing and acting upon user events associated with one or more elements of the presentation screen, the one or more elements of the presentation screen being associated with the one or more Java beans.
 - 37. The apparatus of claim 19, wherein the means for defining a presentation screen includes:

means for generating a XML/UIL file defining the presentation screen; and

means for rendering the presentation screen by processing the XML/UIL file.

38. The apparatus of claim 37, wherein the means for rendering the presentation screen by processing the XML/UIL file includes:

means for instantiating one or more Java beans based on instructions obtained from the XML/UIL file.

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- 39. The apparatus of claim 38, wherein the one or more Java beans include application program logic for capturing and acting upon user events associated with one or more elements of the presentation screen, the one or more elements of the presentation screen being associated with the one or more Java beans.
- 40. The computer program product of claim 30, wherein the fifth instructions for defining a presentation screen include:

instructions for generating a XML/UIL file defining the presentation screen; and

instructions for rendering the presentation screen by processing the XML/UIL file.

41. The computer program product of claim 40, wherein the instructions for rendering the presentation screen by processing the XML/UIL file include:

instructions for instantiating one or more Java beans based on instructions obtained from the XML/UIL file.

42. The computer program product of claim 41, wherein the one or more Java beans include application program logic for capturing and acting upon user events associated with one or more elements of the presentation screen, the one or more elements of the presentation screen being associated with the one or more Java beans.